Privacy Policy

1st/2nd West Bridgford Scout Group

Registered charity number: 522465 | Last updated: 26 October 2026

1. Introduction and data controller

1st/2nd West Bridgford Scout Group is committed to protecting personal information. This notice explains how information submitted through www.1st2ndwbscouts.org.uk is handled.

The Scout Group is the data controller for personal information collected for its own website enquiries. Its Trustee Board is accountable for compliance with UK data protection law, including the UK GDPR and Data Protection Act 2018.

2. Information we collect

When you use a contact or hall-booking enquiry form, we may receive your name, email address, telephone number and the information you include in your message. Technical data, such as IP addresses and basic website logs, may also be processed for security and operation of the website.

Please avoid including sensitive personal information about children or adults in a general website enquiry unless it is necessary.

3. How we use information

We use enquiry information to respond to questions about Scouting, joining or volunteering; to manage Wightman Hall hire enquiries; and to deal with other messages sent to the Group.

Our usual lawful basis for responding to enquiries is our legitimate interests in communicating with enquirers and running the Group. Where information is needed to arrange a hall booking, we may also use it to take steps towards or perform a contract. We do not sell personal information.

4. Website forms, hosting and email

Website form submissions are made available to authorised Group representatives and may be delivered to a designated email inbox. Depending on the form settings, a copy may also be stored in the website's database. The Group uses hosting, website and email service providers to operate these services.

Only people who need the information to deal with an enquiry should have access. Service providers may process data in other countries where appropriate legal safeguards apply.

5. Sharing and retention

We share information only where needed to respond to an enquiry, deliver a requested service, work with appropriate Scouting representatives, or comply with legal or safeguarding responsibilities.

We keep enquiries only as long as needed for the purpose they were collected, including any relevant booking, accounting or safeguarding requirements. Information no longer needed is deleted or securely disposed of.

6. Cookies and external websites

The site may use essential cookies and technical functions needed for security and operation. Embedded maps, videos or social-media features may set additional cookies or collect information. Where law requires it, non-essential cookies will not be set without consent.

Links to external websites are subject to those websites' own privacy policies.

7. Security

We take reasonable steps to protect personal information, including using secure website connections, limiting access to authorised people, maintaining software and using appropriate account protections, such as strong passwords and multi-factor authentication where available. No internet service can guarantee absolute security.

8. Your rights

Depending on the circumstances, you may have the right to access, correct or erase your personal information, object to some uses of it or request that its use be restricted. You can raise any concern directly with the Group. You may also complain to the Information Commissioner's Office at www.ico.org.uk.

9. Contact us

1st/2nd West Bridgford Scout Group
Wightman Hall, Stratford Road, West Bridgford, Nottingham, NG2 6BA
Website: www.1st2ndwbscouts.org.uk
Please use the contact facility on our website for privacy enquiries.

10. Changes to this policy

We may update this privacy policy when our services or legal requirements change. The current version will be published on our website.